



D-SNP Model of Care Provider Information

CROUSE HEALTH

Model of Care by Health Plan: Dual Eligible Special Needs Plans (D-SNP)

- ▶ Model of Care elements
 - ▶ Enroll individuals who are entitled to both Medicare (title XVIII) and Medicaid (title XIX).
 - ▶ Dual Eligible Special Needs Plans (D-SNP) – differ by state Medicare and insurance specific health plans
- ▶ Coordination of Medicare and Medicaid Services
 - ▶ Services to be coordinated so that member obtains the maximum benefit of dual coverage
 - ▶ Members have right to pursue appeals and grievances through both programs
- ▶ Case managers are assigned to the member to assist with coordination and promotion of health optimization
- ▶ Health plans are approved by CMS for this designation and include multidisciplinary team members

Provider responsibilities

- ▶ Providers cannot discriminate against members who have a Medicare cost sharing from a state Medicaid program
- ▶ All health plans that administer a D-SNP Model of Care program will conduct a Quality Improvement Program (QIP) to monitor health outcomes and implementation
- ▶ Providers must participate with the member's interdisciplinary team, communicate with case managers and maintain Individualized care plan in member's medical record
- ▶ Training requirements
 - ▶ All Medicare Advantage providers must attest each calendar year
 - ▶ Often at each insurance health plan website